

# Advanced Call Center Technologies

Patsy McBride, Tara Lady and Tammy Cooper have all been with ACT since the first training class in 2002 and have exceeded in their fields.

Patsy and Tammy have both been trained and excel in numerous departments and are currently the top performers in their respective departments.

Tara has been trained in numerous departments and in the support staff role. She is currently one of our tenure supervisors.

ACT is very proud to have them as our employees.



ACT provides outsourced customer care and back office support services for Fortune 500 companies in the financial services, communications, and technology sectors. ACT opened in Johnson City in 2002 and is one of the fastest growing companies in Northeast Tennessee with over 1,200 employees.

With a broad range of offerings, experienced professionals and a relentless commitment to success, ACT is routinely rated best in class by our clients. This success is largely due to the dedication and the investment that our company makes in its employees, such as promoting from within, and providing a career path for those individuals that show commitment and interest in furthering their growth.

**Advanced Call Center  
Technologies, LLC (ACT)  
3035 Boones Creek Road  
Johnson City, TN 37615  
(423) 283-5011**



*Pictured L to R:*

*Patsy McBride*

*Tara Lady*

*Tammy Cooper*

